



LESSON CANCELLATION + MAKE UPS

Lesson Cancellation/ Make Ups

- A minimum of 2 hours notice is required if you are unable to attend your lesson, otherwise the lesson will be forfeited and no makeup option available.
- Make up lessons must be completed within 8 weeks of the recorded missed lesson and it is the account holder's responsibility to ensure all make up lessons are scheduled within that period.
- Make up lessons cannot be used as credit for any future payments/ lessons.
- Make up lessons can only be used whilst there is a current perpetual booking.
- All scheduled make up lessons must be attended. IE: there is no makeup option for a makeup lesson. If you do not attend your make up lesson, it is forfeited.

Holidays

With the exception of a small break at Christmas and all public holidays, Dive in Swimming Academy operates all year round and does not close for school holidays. In the event a student cannot attend lessons during the school holidays the above cancellation and make up policy applies. You can record future absences at any time.